

Bay County Basic Needs Directory



United Way of Bay County

Bay Arenac Call Center

989-893-2211

800-514-4211

**A Caring Connection to What Matters:
Linking people to local resources to meet their needs.**

**Sponsored by Michigan Department of Education Parent Involvement
& Education Grant administered by Bay City Public Schools.**

Introduction to the Directory

Welcome to the Bay County Basic Needs Directory, your link to basic needs information and assistance in Bay County. This directory was produced by the United Way of Bay County's Bay Arenac Call Center with the collaborative support of the Bay Area Human Service Collaborative Council and Bay City Public Schools to improve access to services in Bay County.

Bay Arenac Call Center maintains a Community Resource Database of hundreds of health and human service organizations, groups, and programs. This directory is specialized to only include Basic Needs resources in Bay County. For information on additional resources not included in this directory, or for the more up-to-date information on the resources that are included in this directory, please contact Bay Arenac Call Center directly at 989.893.2211 or 800.514.4211.

Directory Layout

Services included in the Basic Needs Directory can be searched for and are organized by categories and service terms as identified in the Service Index. The services in this directory are listed alphabetically by agency name within each category.

This directory is updated and reprinted annually and the information in this directory is only guaranteed accurate as of its date of publication. Inclusion of agencies, programs, and services does not imply endorsement, nor does exclusion of other agencies and programs indicate disapproval.

Additional Services

Bay Arenac Call Center, a program of the United Way of Bay County provides free and confidential information and referral services to residents and organizations in Bay and Arenac counties. Bay Arenac Call Center is available to connect individuals with needed services from 8:30 am-5:00 pm, Monday through Friday by simply calling 989.893.2211 or 800.514.4211 or by walking in to the United Way of Bay County office.

For Corrections, Additions or Questions, Contact:

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United Way of Bay County
909 Washington Avenue
Bay City, MI 48708
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Toll Free: 800.514.4211
Fax: 989.893.0087
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CHILD CARE

BAY COUNTY PRESCHOOL PARTNERSHIP

Mail Address: 1201 Fourth Street Bay City, MI 48706

Phone(s): (989) 893-8131
(800) 795-8131 Toll-Free

PRESCHOOL RESOURCE AND REFERRAL

SERVICE DESCRIPTION: Provides information about and referrals to local Head Start and Michigan School Readiness Programs.

ELIGIBILITY: Based on income.

HOURS/AVAILABILITY: 8 am-4 pm, Monday-Friday.

APPLICATION: Call for information.

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2100

CHILD CARE PAYMENT ASSISTANCE

SERVICE DESCRIPTION: Provides financial assistance with child daycare expenses to qualifying families when the parent, legal guardian, or other caretaker is unavailable to provide childcare due to employment, education, and/or because of a health/social condition for which treatment is being received.

ELIGIBILITY: Families with children under age 13, based on monthly income.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: Application required.

SAGINAW VALLEY REGIONAL 4C

Street Address: 5560 Gratiot Rd., Suite B Saginaw, MI 48603

Phone(s): (989) 497-0680
(866) 424-4532 Toll-Free: 1-866-4CHILD CARE

CHILD CARE RESOURCE AND REFERRAL

SERVICE DESCRIPTION: Maintains a database of over 700 regulated/licensed childcare providers in Arenac, Bay, and Saginaw counties. Provides lists of childcare providers tailored to meet each parent's need.

ELIGIBILITY: All parents eligible for a referral list. Have on-site consultants for DHS and Work First clients.

HOURS/AVAILABILITY: 8 am-5 pm, Monday, Tuesday, Thursday, & Friday. 8 am-7 pm, Wednesdays.

APPLICATION: No appointment required. Walk in, call, or access database on-line at www.svr4c.org.

CRISIS SERVICES

BAY AREA WOMEN'S CENTER

Street Address: 3411 E. Midland Road Bay City, MI 48706

Mail Address: P.O. Box 1458 Bay City, MI 48706-0458

Phone(s): (989) 686-4551 24-Hour Line: Crisis Line
(800) 834-2098 Toll-Free 24-Hour Crisis Line

DOMESTIC VIOLENCE/SEXUAL ASSAULT COUNSELING

SERVICE DESCRIPTION: Provides individual and group counseling, advocacy, education, some financial assistance, and other services as needed.

ELIGIBILITY: Adults and children who are victims of domestic and sexual violence.

HOURS/AVAILABILITY: 24 hours, 7 days.

APPLICATION: Call or walk-in. Referrals accepted.

BAY ARENAC BEHAVIORAL HEALTH

Street Address: 201 Mulholland Bay City, MI 48708

Phone(s): (989) 895-2300 Emergency Services 24 hours, 7 days
(800) 327-4693 Toll-Free Emergency Services 24 hours, 7 days
(800) 448-5498 Non-Emergency Mental Health/Substance Abuse

MENTAL HEALTH CRISIS SERVICES

SERVICE DESCRIPTION: Provides crisis intervention and a "listening ear" for the community. Also provides pre-admission screening for inpatient psychiatric services.

ELIGIBILITY: Children, adolescents, and adults of all ages.

HOURS/AVAILABILITY: Emergency Service workers are available by phone or in person 24 hours, 7 days. After hours and weekends service is provided in an office near the Emergency Department at Bay Regional Medical Center.

APPLICATION: No appointment is required for an emergency assessment.

BEACON OF HOPE

Street Address: 901 Salzburg Avenue, Suite 2 Bay City, MI 48706

Phone(s): (989) 922-5433

PREGNANCY COUNSELING

PREGNANCY TESTING

SERVICE DESCRIPTION: Provides crisis and unplanned pregnancy services including free pregnancy testing and counseling. Assists women explore their options regarding parenting, adoption, and abortion. Also provides information about birth control and sexually transmitted diseases.

ELIGIBILITY: Women who suspect pregnancy and women with children from birth to 24 months.

HOURS/AVAILABILITY: 3 pm-7 pm, Tuesday & 11 am-3 pm, Thursday.

APPLICATION: Walk-ins welcome.

CRISIS SERVICES

CATHOLIC FAMILY SERVICES OF THE DIOCESE OF SAGINAW

Street Address: 915 Columbus Avenue Bay City, MI 48708-6036

Phone(s): (989) 892-2504

PREGNANCY COUNSELING

SERVICE DESCRIPTION: Provides pregnancy counseling to assess needs of birth parents and assists them in developing a care plan for their child that may or may not include adoption.

ELIGIBILITY: Parents with a crisis or unplanned pregnancy.

HOURS/AVAILABILITY: 8:30 am-9 pm, Monday; 8:30 am-7 pm, Tuesday & Thursday; 8:30 am-5 pm, Wednesday & Friday.

APPLICATION: Call for appointment.

CORY PLACE INC.

Street Address: 581 N. Scheurmann Road Bay City, MI 48708

Phone(s): (989) 895-5563

(800) 292-4517 Toll-Free 24-hour Runaway Assistance Program

YOUTH CRISIS SERVICES

SERVICE DESCRIPTION: Provides immediate short-term crisis intervention and referrals for individuals experiencing a crisis. In addition to defusing crisis situations, an assessment of needs and referrals to appropriate agency in cases of suicidal pattern, drugs/alcohol abuse, pregnancy, abuse and neglect, mental illness, psychological and sexual problems is provided.

ELIGIBILITY: Youth ages 6 to 18 and their families in Bay, Arenac, and Gladwin.

HOURS/AVAILABILITY: 24 hours, 7 days.

APPLICATION: Call anytime. Walk in during business hours only.

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2147 Protective Services

CHILD ABUSE/NEGLECT INTERVENTION

CHILDREN'S PROTECTIVE SERVICES

SERVICE DESCRIPTION: Receives and responds to complaints of child abuse, neglect, sexual abuse, exploitation, maltreatment, or improper custody of a child by a parent, guardian, or any other person responsible for the child's health and welfare. CPS assesses, investigates, makes referrals to community resources, and/or involves the court when necessary to protect children.

ELIGIBILITY: Children under age 18.

HOURS/AVAILABILITY: Call DHS during business hours 8 am-5 pm, Monday-Friday. After hours, contact (800) 322-4822 for the on-call worker.

APPLICATION: Accepts verbal or written reports of suspected abuse/neglect.

EMERGENCY SHELTER

BAY AREA WOMEN'S CENTER

Street Address: 3411 Midland Road Bay City, MI 48706

Mail Address: P.O. Box 1458 Bay City, MI 48706-0458

Phone(s): (989) 686-4551 24-Hour Line: Crisis Line
(800) 834-2098 Toll-Free 24-Hour Crisis Line

DOMESTIC VIOLENCE/SEXUAL ASSAULT SHELTER

SERVICE DESCRIPTION: Provides emergency shelter (housing, food, personal care, clothing, etc.), individual counseling, support groups, advocacy, education, information and referral, and other services as needed.

ELIGIBILITY: Adults and children who are victims of domestic and sexual violence.

HOURS/AVAILABILITY: 24 hours, 7 days.

APPLICATION: Call or walk-in. Referrals accepted.

CORY PLACE INC.

Street Address: 581 N. Scheurmann Road Bay City, MI 48708

Phone(s): (989) 895-5563
(800) 292-4517 Toll-Free 24-hour Runaway Assistance Program

RUNAWAY/YOUTH SHELTER CARE

SERVICE DESCRIPTION: Provides emergency shelter for runaways and youth in crisis. Offers youth a timeout period and an alternative to running away.

ELIGIBILITY: Ages 10 to 18 year olds in Bay, Arenac, and Gladwin counties who are not wards of the court or state.

HOURS/AVAILABILITY: 24 hours, 7 days.

APPLICATION: Call anytime. Walk in during business hours only.

CORNERSTONE MISSION

Street Address: 1000 Third Street Bay City, MI 48708-6013

Phone(s): (989) 895-5099

EMERGENCY/HOMELESS SHELTER

SERVICE DESCRIPTION: Provides temporary shelter, food, and clothing for women, men, and children who are homeless.

ELIGIBILITY: Individuals who are homeless with no income and residents of Bay County. Transients may stay one night only.

HOURS/AVAILABILITY: 24 hours, 7 days.

APPLICATION: First come first serve.

GOOD SAMARITAN RESCUE MISSION

Street Address: 713 9th Street Bay City, MI 48708

Phone(s): (989) 893-5973

EMERGENCY/HOMELESS SHELTER

SERVICE DESCRIPTION: Provides emergency shelter for single women, mothers with children, and intact families. Accommodations are clean, safe, private, and includes meals.

ELIGIBILITY: Homeless women and children and homeless families.

HOURS/AVAILABILITY: 24 hours, 7 days.

APPLICATION: Walk-in or call.

EMPLOYMENT ASSISTANCE

DO-ALL INC.

Street Address: 1400 S. Lincoln Street Bay City, MI 48708-8103

Phone(s): (989) 894-2851

DISABILITY RELATED CENTER BASED EMPLOYMENT

SERVICE DESCRIPTION: Provides extended employment and support services to people with disabilities. Combines both training and supervision with actual paid work for disabled adults. The work is paid by the piece and done on site.

ELIGIBILITY: Individuals with disabilities who are 18 or older, able to handle self-care needs and basic communication, and be physically and emotionally able to participate.

HOURS: 8 am-3:30 pm, Monday-Friday.

APPLICATION: Call or walk-in.

SUPPORTED EMPLOYMENT

SERVICE DESCRIPTION: Assists persons seeking employment to choose, obtain, and retain integrated employment in the community. Provides employment in the community for disabled adults either individually with a job coach or in crews with a crew leader.

Also supports employment for disabled adults placed in community jobs.

ELIGIBILITY: Individuals with disabilities.

HOURS: 8 am-3:30 pm, Monday-Friday.

APPLICATION: Call or walk in.

MICHIGAN REHABILITATION SERVICES - BAY CITY OFFICE

Street Address: 503 N. Euclid Avenue, Suite 6 Bay City, MI 48706

Phone(s): (989) 686-5810

VOCATIONAL REHABILITATION

SERVICE DESCRIPTION: Provides vocational assessment, vocational counseling, vocational training, job development and placement, and coordinates medical services to reduce the disability.

ELIGIBILITY: Must be a resident or have a work visa and be of working age. Also must have a disability that presents a substantial barrier to employment.

HOURS: 8 am-5 pm, Monday-Friday.

APPLICATION: All new referrals attend orientation.

MICHIGAN WORKS - SAGINAW, BAY, MIDLAND

Street Address: 4061 N. Euclid Avenue Bay City, MI 48706

Phone(s): (989) 667-0500

PUBLIC EMPLOYMENT AND TRAINING PROGRAMS

SERVICE DESCRIPTION: Job referral agency who links businesses and job seekers, including professional, skilled workers, recent college graduates, disabled, veterans, and youth. Also offers on-the-job training and tuition assistance for job training for those who qualify.

ELIGIBILITY: Varies based on services.

HOURS: 8 am-5 pm, Monday-Friday.

APPLICATION: Walk in.

EMPLOYMENT ASSISTANCE

NEW DIMENSIONS

Street Address: 2 Johnson Court Bay City, MI 48708

Phone(s): (989) 892-8883

DISABILITY RELATED CENTER BASED EMPLOYMENT

SERVICE DESCRIPTION: Offers an employment alternative for participants whose work behavior and productivity is an asset to the agency while they still need social supports to prepare for community employment.

ELIGIBILITY: Adults with disabilities.

HOURS: 8 am-5 pm, Monday-Friday.

APPLICATION: Call for appointment.

SUPPORTED EMPLOYMENT

SERVICE DESCRIPTION: Assists participants in finding and maintaining employment in the community.

ELIGIBILITY: Adults with disabilities.

HOURS: 8 am-5 pm, Monday-Friday.

APPLICATION: Call for appointment.

REGION VII AREA AGENCY ON AGING

Street Address: 1615 S. Euclid Avenue Bay City, MI 48706-3319

Phone(s): (989) 893-4506

(800) 858-1637 Toll-Free

PUBLIC EMPLOYMENT AND TRAINING PROGRAMS

SENIOR COMMUNITY SERVICES EMPLOYMENT PROGRAM

SERVICE DESCRIPTION: Provides a part time training and employment program.

ELIGIBILITY: Age 55 or older and low income.

HOURS: 8:30 am-5 pm, Monday-Friday.

APPLICATION PROCESS: Call first for an appointment.

FINANCIAL ASSISTANCE

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2100 Bay County

CASH ASSISTANCE

FAMILY INDEPENDENCE PROGRAM/TANF

SERVICE DESCRIPTION: Provides financial assistance to families with minor children.
ELIGIBILITY: Parents with children age 18 and younger who qualify based on monthly income.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: Application required.

STATE DISABILITY INSURANCE

SERVICE DESCRIPTION: Provides financial assistance to disabled persons who are not eligible for Family Independence Program (FIP).

ELIGIBILITY: Age 18 or older, based on monthly income.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: Application required.

GREENPATH DEBT SOLUTIONS INC CENTER # 5

Street Address: 4600 Fashion Square Blvd., Suite 110 Saginaw, MI 48604-2616

Phone(s): (989) 793-5623

(800) 547-5005 Toll-Free

CREDIT COUNSELING

DEBT MANAGEMENT

SERVICE DESCRIPTION: Provides a free, confidential financial assessment, budget counseling, credit counseling, and housing counseling

ELIGIBILITY: All eligible for free assessment and counseling.

HOURS/AVAILABILITY: 8 am-5 pm, Monday, Wednesday, Thursday, & Friday; 8 am-8 pm, Tuesday.

APPLICATION: Call in.

FEES: None for basic services. There is a \$25 set up fee to enroll in the debt repayment program and a monthly fee based on ability to pay.

MICHIGAN UNEMPLOYMENT INSURANCE AGENCY - SAGINAW PROBLEM RESOLUTION OFFICE

Street Address: 614 Johnson Street Saginaw, MI 48607

Phone(s): (866) 500-0017 Toll-Free: File A Claim

(866) 638-3993 Toll-Free: MARVIN

UNEMPLOYMENT INSURANCE

SERVICE DESCRIPTION: Provides unemployment insurance for eligible workers who have lost their jobs.

ELIGIBILITY: Call or submit application on-line to determine eligibility.

HOURS/AVAILABILITY: Problem Resolution Office: 8 am-3 pm, Monday-Friday. Toll-free: 8 am-7 pm, Monday-Friday.

APPLICATION: Apply by telephone or on-line. Problem Resolution Office can meet with applicants in person.

FINANCIAL ASSISTANCE

MID MICHIGAN COMMUNITY ACTION AGENCY

Street Address: 111 Washington Avenue Bay City, MI 48708

Phone(s): (989) 894-9060

VOLUNTEER INCOME TAX ASSISTANCE

SERVICE DESCRIPTION: Provides free tax preparation and filing for low-income individuals and families.

ELIGIBILITY: Low income individuals and families.

HOURS: Call for information.

APPLICATION: Call for appointment.

SOCIAL SECURITY ADMINISTRATION - BAY CITY OFFICE

Street Address: 700 Fourth Street Bay City, MI 48708

Phone(s): (989) 892-1578

(800) 772-1213 Toll-Free: Telephone Information

SOCIAL SECURITY INSURANCE

SERVICE DESCRIPTION: Provides retirement, survivors, and disability benefits to workers and their qualified dependents. Provides social security numbers and social security earnings history. Provides Medicare health insurance program to adults over age 65 years of age, and certain disabled people. Runs the Supplemental Security Income (SSI) program to provide financial assistance to indigent, elderly, blind, and disabled persons. Provides lump sum death benefits of \$255 to widows and qualified dependent children.

ELIGIBILITY: Varies based on individual programs.

HOURS/AVAILABILITY: Office: 9am-4pm, Monday-Friday. Telephone Information: 7 am-7 pm, daily.

APPLICATION: Application required. Call for information.

UNITED WAY OF BAY COUNTY

Street Address: 909 Washington Avenue Bay City, MI 48708-5722

Phone(s): (989) 893-7508

VOLUNTEER INCOME TAX ASSISTANCE

SERVICE DESCRIPTION: Prepares and e-files federal and state tax returns for low-income clients. Prepares taxes at two locations, Riverside Senior Center and Financial Edge Credit Union.

ELIGIBILITY: Low-income individuals and families, seniors, and individuals with disabilities.

HOURS: Available during tax season, February to April 15.

APPLICATION: Appointment required.

FOOD

ANGEL FOOD MINISTRIES

Street Address: 1759 W. Youngs Ditch Road First Church of the Nazarene Bay City, MI 48708

Phone(s): (989) 892-4911

FOOD COOPERATIVES

SERVICE DESCRIPTION: Offers \$25 units of food that includes frozen meats, breakfast items, frozen vegetables, and dessert. Menu changes monthly. Also have specials that can be added to the regular order.

ELIGIBILITY: Everyone is welcome to order as many units of food as they need.

HOURS/AVAILABILITY: Distributes orders at the end of the month. Orders are due ahead of time.

APPLICATION: Call for order form.

FEES: \$25 for one unit of food. \$15 to \$18 for specials.

PAYMENT METHOD: Cash, money order, or food stamps.

BAY COUNTY DIVISION ON AGING

Street Address: 515 Center Avenue, Suite 202 Bay City, MI 48708-5123

Phone(s): (989) 895-4100

CONGREGATE MEALS

SENIOR DINING CENTERS

SERVICE DESCRIPTION: Provides nutritious meals to individuals age 60 or older and their spouses at several locations in the county. The noon menus are printed in the Bay City Times and the noon and evening menus are printed in the senior newsletter.

ELIGIBILITY: Individuals age 60 or older and their spouse.

HOURS: Locations and hours of dining center sites vary.

APPLICATION: Call the dining center site at least one day in advance to make a reservation to attend the meal.

FEES: Meals are available on a suggested donation for those ages 60 and older. A guest fee is charged to those under age 60.

HOME DELIVERED MEALS

BAY COUNTY HOME DELIVERED MEALS PROGRAM

SERVICE DESCRIPTION: Provides hot, home delivered meals to individuals age 60 or older who are basically homebound and cannot prepare meals for themselves.

ELIGIBILITY: Individuals must be age 60 or older and reside in Bay County.

HOURS: Referrals and intakes accepted at the main office, 8-5, M-F. Meals are generally delivered between 10:45-2:45, M-F. The program is closed on holidays.

APPLICATION: Call the main office to provide intake information on the senior needing the service.

FEES: Meals are made available on a suggested donation basis, unless the client is enrolled in one of the Medicaid Waiver programs, which then pays for the meal.

FOOD

BAY COUNTY EMERGENCY FOOD PANTRY NETWORK

Mail Address: P.O. Box 1693 Bay City, MI 48706-1693

Phone(s): (989) 893-0092 Agency Referral Only

E-mail: bcefpn@yahoo.com

EMERGENCY FOOD

SERVICE DESCRIPTION: Provides food and some necessary paper products based on the number of people and the number of days needed.

ELIGIBILITY: Determined by the network and based on legitimate need and agency referral.

HOURS/AVAILABILITY: 8 am-4 pm, Monday-Friday.

APPLICATION: Requires DHS referral.

BAY COUNTY HEALTH DEPARTMENT

Street Address: 1200 Washington Avenue Bay City, MI 48708

Phone(s): (989) 895-4002 WIC

BABY FOOD, FORMULA, & VOUCHERS WIC

SERVICE DESCRIPTION: Provides a combination of nutrition education and supplemental foods rich with protein, iron, calcium, vitamin A & C.

ELIGIBILITY: Women who are pregnant or breastfeeding and children ages 5 or younger, based on income guidelines of 185% or less of Federal Poverty Level.

HOURS/AVAILABILITY: 8 am-5 pm, Monday-Friday. Open until 6:30 pm on the second and third Wednesday of each month.

APPLICATION: Call for appointment, walk-ins accepted if time available.

CENTER FOR CIVIL JUSTICE

Street Address: 320 S. Washington Street, 2nd Floor Saginaw, MI 48607

Phone(s): (989) 755-3120

(800) 481-4989 Toll-Free: Food & Nutrition Helpline

FOOD AND NUTRITION PROGRAM HELPLINE

SERVICE DESCRIPTION: Provides information regarding an individual or families' eligibility for the Food Assistance Program and other nutrition programs and services.

ELIGIBILITY: Determines eligibility for FAP based on income, assets, family size, expenses, etc.

HOURS: 9 am-5 pm, Monday-Friday for Helpline. Website available 24 hours, 7 days.

APPLICATION: Call the helpline or visit www.foodstamphelp.org

FOOD

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2100

FOOD STAMPS

FOOD ASSISTANCE PROGRAM

SERVICE DESCRIPTION: Offers Federal Food Assistance Program formerly called Food Stamps. Provides monthly benefits to individuals and families.

ELIGIBILITY: All ages based on monthly income and family size.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: Application required.

MICHIGAN STATE UNIVERSITY EXTENSION - BAY COUNTY

Street Address: 515 Center Avenue, Suite 301 Bay City, MI 48708-5124

Phone(s): (989) 895-4026

NUTRITION EDUCATION/WISE SHOPPING

SERVICE DESCRIPTION: Provides food and nutrition education to families through home visits and group sessions.

ELIGIBILITY: Bay County residents of all ages who qualify for WIC or the DHS Food Assistance Program.

HOURS/AVAILABILITY: Times and dates vary, call for information.

APPLICATION: Call or walk in.

MID MICHIGAN COMMUNITY ACTION AGENCY - BAY COUNTY

Street Address: 111 Washington Avenue Bay City, MI 48708

Phone(s): (989) 894-9060

COMMODITY FOOD

COMMODITY SUPPLEMENTAL FOOD PROGRAM

SERVICE DESCRIPTION: Provides a monthly distribution of free food.

ELIGIBILITY: Must be age 60 or older, a pregnant or postpartum mother not on WIC, or a parent with children under the age of 6 also not on WIC. Must meet income guidelines of 130% of Federal Poverty.

HOURS/AVAILABILITY: Distributes food once monthly, call for date.

APPLICATION: Appointment preferred. No referral necessary.

COMMODITY FOOD

TEMPORARY EMERGENCY FOOD PROGRAM

SERVICE DESCRIPTION: Provides a quarterly distribution of free food. The state determines which products are available based on current market conditions of surplus.

ELIGIBILITY: No age restrictions, income needs to be at 130% of Poverty Guidelines.

HOURS/AVAILABILITY: Quarterly distributions take place in March, June, August, and December. Call for exact dates.

APPLICATION: Appointment preferred. No referral necessary.

FOOD

MOBILE MEALS OF BAY COUNTY INC.

Street Address: 101 Salzburg Road Bay City, MI 48706-3118

Phone(s): (989) 894-3438 Answering Service/Message Recorder

HOME DELIVERED MEALS

SERVICE DESCRIPTION: Delivers hot meals between 11 am-1 pm, M-F. Delivers cold breakfasts and sack suppers along with hot meals. Special diets are accommodated, by order of a physician.

ELIGIBILITY: Individuals who are homebound.

APPLICATION PROCESS: Call for information.

FEES: Hot meals are \$3.40 per day (\$17 per week). Sack suppers are \$1.60 per day (\$8 per week). Breakfasts are \$.95 per day (\$4.75 per week).

PINCONNING AREA EMERGENCY FOOD PANTRY

Street Address: Pinconning

Mail Address: P.O. Box 893 Pinconning, MI 48650

Phone(s): (989) 879-2989 Food

EMERGENCY FOOD

SERVICE DESCRIPTION: Assists with emergency food, thanksgiving and Christmas baskets.

ELIGIBILITY: Must reside in Pinconning Area.

HOURS: Varies.

APPLICATION PROCESS: Call for appointment.

SALVATION ARMY (THE) - BAY COUNTY

Street Address: 401 Tenth Street Bay City, MI 48708

Phone(s): (989) 893-3041

SOUP KITCHEN

SERVICE DESCRIPTION: Provides a free meal to individuals and families in need.

ELIGIBILITY: Individuals in need.

HOURS/AVAILABILITY: 11 am-12:30 pm, Monday, Wednesday & Friday. 12 noon-2 pm, Sunday.

APPLICATION: Walk in.

SOCIETY OF SAINT VINCENT DEPAUL - BAY COUNTY COUNCIL

Street Address: 523 Michigan Avenue Bay City, MI 48708-7930

Phone(s): (989) 893-5772

EMERGENCLY FOOD

SERVICE DESCRIPTION: Delivers emergency food to persons or families in need from the following St. Vincent Church locations: St. Mary, St. James, Holy Trinity, St. Joseph, St. John-Essexville, St. Hyacinth, St. Stanislaus, Visitation, and St. Vincent.

ELIGIBILITY: Individuals/families in need.

HOURS: 9 am-4 pm, Monday-Friday.

APPLICATION: Call St. Vincent Store to determine proper location or the church office nearest to client's address.

FOOD

TRINITY EPISCOPAL CHURCH

Street Address: 815 N. Grant Street Bay City, MI 48708

Phone(s): (989) 892-5813

SOUP KITCHEN

SERVICE DESCRIPTION: Serves a hot meal in the Parish Hall to the community.

ELIGIBILITY: All interested.

HOURS/AVAILABILITY: 2:30-4:30 pm, Sundays.

APPLICATION: Walk in.

WESTMINSTER PRESBYTERIAN CHURCH

Street Address: 103 E. Midland St. Bay City, MI 48708

Phone(s): (989) 686-1360

MESSIAH EVANGELICAL LUTHERAN CHURCH

Street Address: 501 S. Catherine Street Bay City, MI 48706

Phone(s): (989) 893-4444

SOUP KITCHEN

SERVICE DESCRIPTION: Provides dinner on Thursday evenings.

ELIGIBILITY: All interested.

HOURS/AVAILABILITY: 5:30-6:30 pm on Thursdays. January-June: Meals are served at Messiah. July-December: Meals are served at Westminster.

APPLICATION: Call or walk in.

HEALTH

BAY ARENAC BEHAVIORAL HEALTH

Street Address: 201 Mulholland Bay City, MI 48708

Phone(s): (800) 448-5498 Mental Health or Substance Abuse Services
(989) 895-2300 Emergency Services 24 hours, 7 days
(800) 327-4693 Emergency Services 24 hours, 7 days

MENTAL HEALTH & SUBSTANCE ABUSE SERVICES

SERVICE DESCRIPTION: Accepts requests for mental health and substance abuse services. Intake workers gather information from the caller and determine eligibility for service and make referrals to the most appropriate program(s) based on the persons identified needs.

ELIGIBILITY: Adults and children with Medicaid, low-income persons without insurance or individuals with insurance who need a specialty mental health or substance abuse service.

HOURS/AVAILABILITY: 8:30 am-5:00 pm, Monday-Friday for Non-Emergency Services. Emergency Services available 24 hours day, 7 days a week.

APPLICATION: Call Access Alliance at (800) 448-5498 to request non-emergency mental health or substance abuse services.

FEES: Most insurance accepted. Offers sliding scale fee based on consumer's ability to pay.

BAY CITY DENTAL CLINIC

Street Address: 1411 Center Ave. Bay City, MI 48708

Phone(s): (989) 892-7062

DENTAL CARE

SERVICE DESCRIPTION: Provides general dentistry and hygiene to individuals in need of care.

ELIGIBILITY: Adults and children welcome.

HOURS/AVAILABILITY: 8 am-12 pm & 1 pm-5, pm, Monday-Friday.

APPLICATION: Appointment required.

FEES: Varies based on services. Accepts all insurances including Medicaid.

BAY CITY LIONS CLUB

Street Address: 3399 Sherwood Drive Bay City, MI 48706

Phone(s): (989) 686-6627

GLASSES, VISION & HEARING TESTING

SERVICE DESCRIPTION: Provides vision and hearing exams, glasses, and hearing aids.

ELIGIBILITY: All ages, must be low income.

HOURS/AVAILABILITY: Available according to the intake agencies' hours.

APPLICATION: Apply at the Red Cross 892-1541, Division on Aging 895-4100, or Salvation Army 893-3041.

HEALTH

BAY COUNTY HEALTH DEPARTMENT

Street Address: 1200 Washington Avenue Bay City, MI 48708

Phone(s): (989) 895-4009

EXPECTANT/NEW PARENT ASSISTANCE MATERNAL & INFANT HEALTH PROGRAM (MIHP)

SERVICE DESCRIPTION: Provides pregnant women and families with infants with support throughout pregnancy and until the child is three years old. Provides childbirth, parenting, breastfeeding, and health education; home visits by public health nurse, registered dietitian, and social worker; prenatal, postpartum, and newborn health care information; psychosocial and nutritional assessment; assistance with transportation and housing; and coordination with medical care providers and community resources.

ELIGIBILITY: Pregnant women or families with infants who reside in Bay County and are eligible for Medicaid, MOMS, or MI Child.

HOURS/AVAILABILITY: 8 am-5 pm, Monday-Friday.

APPLICATION: Complete a screening form. Referrals accepted.

FAMILY PLANNING/BIRTH CONTROL STD CLINIC

SERVICE DESCRIPTION: Provides family planning services to Bay County Residents including screenings for sexually transmitted diseases, HIV/AIDS infection, breast and cervical cancer. Offers pregnancy testing, contraceptive services, educational services, a teen clinic, follow-up services and community referrals.

ELIGIBILITY: All Bay County residents.

HOURS/AVAILABILITY: 8 am-12 noon and 1 pm-5 pm, Monday-Thursday. STD Clinic: 8:30 am-3 pm, Monday, Wednesday, Thursday, and Friday.

APPLICATION: Call for details and an appointment.

FEES: Medicaid accepted. Fees based on income.

HEALTH INSURANCE BAY HEALTH PLAN, PART B

SERVICE DESCRIPTION: Provides an outpatient health program designed for low-income uninsured adults who do not qualify for state or federal programs.

ELIGIBILITY: Bay County resident, ages 19-64 based on income and family size.

HOURS/AVAILABILITY: 9 am-5 pm, Monday-Friday.

APPLICATION: Appointment required.

HEALTH SCREENING LEAD, VISION, & HEARING TESTING

EARLY PERIODIC SCREENING DIAGNOSIS AND TREATMENT (EPSDT)

SERVICE DESCRIPTION: Provides a comprehensive health history, physical exam, appropriate immunizations, laboratory testing for hemoglobin and lead toxicity, health education, vision and hearing tests, dental screening and referral.

ELIGIBILITY: Bay County youth.

HOURS/AVAILABILITY: 8 am-5 pm, Monday-Friday.

APPLICATION: Appointment required.

Health Department continues next page

HEALTH

BAY COUNTY HEALTH DEPARTMENT continued

Street Address: 1200 Washington Avenue Bay City, MI 48708

Phone(s): (989) 895-4009

IMMUNIZATIONS

SERVICE DESCRIPTION: Provides immunizations to individuals to prevent widespread vaccine preventable diseases.

ELIGIBILITY: All ages.

HOURS/AVAILABILITY: Vary, call for information.

APPLICATION: Walk-in.

MEDICAL BILL ASSISTANCE

CHILDREN'S SPECIAL HEALTH CARE SERVICES (CSHCS)

SERVICE DESCRIPTION: Helps persons with chronic health conditions and their specialty care. Helps pay specialty medical bills, coordinates services, cover co-pays, deductibles, and more.

ELIGIBILITY: Children age 20 or younger with a qualifying medical condition. Persons age 21 or older with Cystic Fibrosis and certain blood clotting disorders may qualify. Must be a resident of Michigan.

HOURS/AVAILABILITY: 8 am-5 pm, Monday-Friday.

APPLICATION: Call for an appointment. Walk-ins accepted when possible.

BAYSIDE HEALTH CENTER

Street Address: 3884 Monitor Rd. Bay City, MI 48706

Phone(s): (989) 671-2000

DENTAL CARE

SERVICE DESCRIPTION: Provides dental care to the underserved and the community.

ELIGIBILITY: All are welcome.

HOURS/AVAILABILITY: 8:30 am-5 pm, Monday, Wednesday, & Friday. 8:30 am-8 pm, Tuesday & Thursday.

APPLICATION: Call for appointment. Walk in for emergency dental care.

FEES: Medicaid, Medicare, and most other insurances accepted. Sliding scale fee based on income and family size is available.

MEDICAL CARE

SERVICE DESCRIPTION: Provides primary medical care to the underserved and the community. Pharmacy offers discounted prescriptions for all patients.

ELIGIBILITY: All are welcome.

HOURS/AVAILABILITY: 8:30 am-5 pm, Monday, Wednesday & Friday. 8:30 am-8 pm, Tuesday & Thursday.

APPLICATION: Call for appointment. Walk-ins accepted.

FEES: Medicare, Medicaid and most other insurance accepted. Sliding scale fee based on income and family size is available.

HEALTH

BAYSIDE OB/GYN & MIDWIFERY SERVICES

Street Address: 3175 W. Professional Drive. Bay City, MI 48706

Phone(s): (989) 667-3377

OB/GYN & MIDWIFERY FAMILY PLANNING/BIRTH CONTROL STD TESTING

SERVICE DESCRIPTION: Provides obstetrics and gynecology and midwifery services to the underserved and the community.

ELIGIBILITY: All are welcome.

HOURS/AVAILABILITY: 8 am-5 pm, Monday-Friday.

APPLICATION: Call for appointment. Walk-ins accepted.

FEES: Medicare, Medicaid, and most other insurance accepted. Sliding scale fee based on income and family size is available.

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2100

HEALTH INSURANCE MEDICAID, HEALTHY KIDS, MI-CHILD

SERVICE DESCRIPTION: Provides medical assistance to individuals or families who meet the financial and non-financial eligibility factors.

ELIGIBILITY: All ages based on monthly income.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: Application required.

DISABILITY SERVICES RESOURCE CENTER

Street Address: 1820 North Trumbull Drive Bay City, MI 48708-5444

Phone(s): (989) 895-5444

MEDICAL EQUIPMENT/SUPPLIES PRESCRIPTION EXPENSE ASSISTANCE

SERVICE DESCRIPTION: Provides emergency prescription assistance along with equipment repair, medical equipment, supplies, and other orthotic devices.

ELIGIBILITY: Bay County residents with disabilities who meet income guidelines.

HOURS/AVAILABILITY: 8:30-4:30, Monday-Friday.

APPLICATION: Call for information.

HEALTH

HELEN M. NICKLESS VOLUNTEER CLINIC

Street Address: 1480 W. Center Road, Suite 5 Essexville, MI 48732

Phone(s): (989) 895-4831

COMMUNITY HEALTH CLINIC

FREE VOLUNTEER MEDICAL CLINIC

SERVICE DESCRIPTION: Offers free primary medical care, including limited lab and X-ray to patients of all ages. Assists patients in obtaining medication prescribed through the clinic. The clinic is unable to provide: birth control services, immunizations, dental care, drug testing, TB skin testing, HIV testing, hospital care, hearing aids, controlled drugs/narcotics, mental health or substance abuse services, surgery, orthopedic supplies or casting, pre or postnatal care, and vision exams or eyeglasses.

ELIGIBILITY: People who do not have or qualify for health insurance. Those who are under-insured and cannot afford medical care. Those who have income levels less than 225% of the Federal Poverty Guidelines.

HOURS/AVAILABILITY: Sign-in is required between 5-6:30 pm, Wednesday.

APPLICATION: Walk-in.

MID MICHIGAN COMMUNITY ACTION AGENCY - BAY COUNTY

Street Address: 111 Washington Avenue Bay City, MI 48708

Phone(s): (989) 894-9060

DENTAL BILL ASSISTANCE

SERVICE DESCRIPTION: Provides financial assistance with emergency dental needs.

ELIGIBILITY: Varies based on funding source.

HOURS/AVAILABILITY: 8 am-4 pm, Monday-Thursday and 8 am-4 pm, Friday.

APPLICATION: Appointment preferred, no referral necessary.

PARDEE CANCER TREATMENT FUND OF BAY COUNTY

Street Address: 1900 Columbus Avenue Bay City, MI 48708

Mail Address: P.O. Box 541 Bay City, MI 48707-0541

Phone(s): (989) 891-8815

MEDICAL BILL ASSISTANCE

SERVICE DESCRIPTION: Reimburses medical expenses related to cancer treatment.

ELIGIBILITY: Applicants must be current legal residents of Bay County for at least one year. Applicants must also first submit their bills to insurance carrier or apply to Medicaid, Medicare, or Veterans Trust Fund, if applicable.

HOURS/AVAILABILITY: 9 am-1 pm, Wednesday & Thursday.

APPLICATION: Must complete and sign application.

HEALTH

PARTNERSHIP FOR PRESCRIPTION ASSISTANCE

Street Address: 1100 Fifteenth Street Washington, DC 20005

Phone(s): (888) 477-2669 Toll-Free: 1-888-4PPA-NOW

PRESCRIPTION EXPENSE ASSISTANCE

SERVICE DESCRIPTION: Web and call center have extensive database of discount or free prescription medications available according to eligibility requirements. PPA determines which program to refer to based on inquirer responses, trying to get the least costly alternative.

ELIGIBILITY: PPA staff or web site will refer inquirers to the programs for which they are eligible.

HOURS/AVAILABILITY: 8 am-10 pm, Monday-Friday and 8 am-8 pm, Saturday and Sunday.

APPLICATION: Call or visit website at www.pparx.org.

SOCIETY OF SAINT VINCENT DEPAUL - BAY COUNTY COUNCIL

Street Address: 523 Michigan Avenue Bay City, MI 48708-7930

Phone(s): (989) 893-5772

PRESCRIPTION EXPENSE ASSISTANCE

SERVICE DESCRIPTION: Provides emergency assistance for families or individuals.

ELIGIBILITY: Families and individuals found to be in need.

HOURS/AVAILABILITY: 10 am-5 pm, Monday-Friday.

APPLICATION: Call for information.

UNITED WAY OF BAY COUNTY

Street Address: 909 Washington Avenue Bay City, MI 48708-5722

Mail Address: P.O. Box 602 Bay City, MI 48707

Phone(s): (989) 893-7508
(989) 730-9509 Pager

PRESCRIPTION EXPENSE ASSISTANCE

AFL-CIO FIRST CALL FOR HELP

SERVICE DESCRIPTION: Provides direct prescription and utility assistance, case management and information and referral services.

ELIGIBILITY: No restrictions.

HOURS/AVAILABILITY: Available 24 hours, 7 days by pager.

APPLICATION: Call, walk-in, or page.

HOUSING ASSISTANCE

AMERICAN RED CROSS - EAST SHORELINE CHAPTER

Street Address: 228 Washington Avenue Bay City, MI 48708

Phone(s): (989) 892-1541

RENT/MORTGAGE PAYMENT ASSISTANCE

SERVICE DESCRIPTION: Provides financial assistance for dental, medical, prescription, electric, gas, heating fuel, mortgage, rent, and water emergencies.

ELIGIBILITY: Must have income and the need for assistance must be due to circumstances out of the individuals/families control. Additional guidelines based on funding sources.

HOURS/AVAILABILITY: 9 am-5 pm, Monday-Friday.

APPLICATION: Call or walk-in.

BAY CITY COMMUNITY DEVELOPMENT - REDEVELOPMENT & HOUSING SERVICES DEPARTMENT

Street Address: 301 Washington Ave. Bay City, MI 48708

Phone(s): (989) 894-8156

EMERGENCY HOME REPAIR

SERVICE DESCRIPTION: Provides emergency repairs to area owner occupied homes. Makes repairs that are necessary to control or arrest the effects of imminent threats or physical deterioration. Emergency repairs include: sewer lines, plumbing, hot water tanks, furnaces, roofs, etc. Repairs are completed in the form of a loan.

ELIGIBILITY: Low to moderate-income level homeowners in Bay City.

HOURS/AVAILABILITY: 7 am-5 pm, Monday-Friday.

APPLICATION: Call or walk in.

FEES: 50% of median income is eligible for a deferred payment loan. 80% of median income is eligible for a 3% monthly payment loan.

BAY COUNTY HOUSING DEPARTMENT

Street Address: 515 Center Avenue, Suite 501 Bay City, MI 48708

Phone(s): (989) 895-4138

EMERGENCY HOME REPAIR

SERVICE DESCRIPTION: Restores single family, homeowner occupied, residential property to meet state and local building code standards.

ELIGIBILITY: Residents in Bay County (outside of Bay City) with qualifying household incomes.

HOURS/AVAILABILITY: 8-10 am, Tuesday, Wednesday, & Thursday.

APPLICATION: Application required. Call for an appointment.

FEES: Interest and repayment based on income.

HOUSING ASSISTANCE

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2100 Bay County

RENT/MORTGAGE PAYMENT ASSISTANCE

STATE EMERGENCY RELIEF

SERVICE DESCRIPTION: Assists with emergency needs including shut-off notices, evictions, emergency repairs, and other essential needs when an emergency arises.

ELIGIBILITY: All ages, based on income.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: Application required.

MICHIGAN VETERANS TRUST FUND - BAY CITY COMMITTEE

Street Address: Bay County Building 515 Center Avenue, Suite 201 Bay City, MI 48708

Phone(s): (989) 895-4189

RENT/MORTGAGE PAYMENT ASSISTANCE

SERVICE DESCRIPTION: Provides temporary financial assistance for emergencies or hardships for eligible veterans and their families, residing in Bay County. Does not provide assistance for long-term problems or chronic financial difficulties. Does not provide loans under the temporary assistance program.

ELIGIBILITY: Veterans discharged with at least 180 days of active wartime service who reside in Bay County.

HOURS/AVAILABILITY: 9-11 am, Monday, Tuesday, Thursday, & Friday. Closed Wednesday.

APPLICATION: Walk in only. Referrals from other organizations accepted. Must have discharge of DD-214 before application will be taken.

MID MICHIGAN COMMUNITY ACTION AGENCY - BAY COUNTY

Street Address: 111 Washington Avenue Bay City, MI 48708

Phone(s): (989) 894-9060

EMERGENCY HOME REPAIR

SERVICE DESCRIPTION: Provides necessary furnace repairs and replacements to eligible households. Also provides repairs to ensure a safe well and septic system.

ELIGIBILITY: Must have income under 200% of Federal Poverty Guidelines and have minor children in the home.

HOURS/AVAILABILITY: 8 am-4:30 pm, Monday-Thursday. 8 am-4 pm, Friday.

APPLICATION: Appointment preferred. No referral necessary.

RENT/MORTGAGE PAYMENT ASSISTANCE

SERVICE DESCRIPTION: Assists with first months rent or past due rent when in eviction status or leaving homeless or domestic violence shelter. Assists with mortgage payments when at risk of losing home due to foreclosure.

ELIGIBILITY: Varies based on funding source.

HOURS/AVAILABILITY: 8 am-4:30 pm, Monday-Thursday; 8 am-4 pm, Friday.

APPLICATION: Appointment preferred, no referral necessary.

MMCAA continues next page

HOUSING ASSISTANCE

MID MICHIGAN COMMUNITY ACTION AGENCY continued

Street Address: 111 Washington Avenue Bay City, MI 48708

Phone(s): (989) 894-9060

WEATHERIZATION

SERVICE DESCRIPTION: Provides free one-time service to low-income people. This home efficiency program will provide energy saving measures to help reduce heat loss, lower utility bills, and to provide a safer home.

ELIGIBILITY: Must have income at or below 150% of Federal Poverty.

HOURS/AVAILABILITY: 8 am-4:30 pm, Monday-Thursday; 8 am-4 pm, Friday.

APPLICATION: Appointment preferred, no referral necessary.

PINCONNING AREA EMERGENCY FOOD PANTRY

Street Address: Pinconning

Mail Address: P.O. Box 893 Pinconning, MI 48650

Phone(s): (989) 879-4428 Other Assistance

RENT PAYMENT ASSISTANCE

SERVICE DESCRIPTION: Assists with deposits and rent to prevent homelessness.

ELIGIBILITY: Must reside in Pinconning Area.

HOURS: Varies.

APPLICATION PROCESS: Call for appointment.

SALVATION ARMY

Street Address: 401 Tenth Street Bay City, MI 48708

Phone(s): (989) 893-3041

RENT/MORTGAGE PAYMENT ASSISTANCE

SERVICE DESCRIPTION: Provides emergency assistance with electric, gas, heating fuel, and water bills in special circumstances. Also provides temporary emergency assistance with rent, deposit, and mortgage payment.

ELIGIBILITY: Eligibility is based on income. Must have a shut off or eviction notice.

HOURS/AVAILABILITY: 9 am-12 noon & 12:30-3:30 pm, Monday-Friday.

APPLICATION: Appointment required.

SOCIETY OF SAINT VINCENT DEPAUL - BAY COUNTY COUNCIL

Street Address: 523 Michigan Avenue Bay City, MI 48708-7930

Phone(s): (989) 893-5772

RENT/MORTGAGE PAYMENT ASSISTANCE

SERVICE DESCRIPTION: Provides emergency shelter and utility assistance on a temporary basis.

ELIGIBILITY: Families and individuals found to be in need.

HOURS/AVAILABILITY: 10 am-5 pm, Monday-Friday.

APPLICATION: Call for information.

MATERIAL GOODS

AMERICAN RED CROSS - EAST SHORELINE CHAPTER

Street Address: 228 Washington Avenue Bay City, MI 48708

Phone(s): (989) 892-1541

BABY CLOTHING/LAYETTES

DIAPERS

SERVICE DESCRIPTION: Provides baby layettes of clothing, diapers, and supplies to parents.

ELIGIBILITY: Parents with low incomes. Babies age birth to one month for layettes.

HOURS/AVAILABILITY: 9 am-5 pm, Monday-Friday.

APPLICATION: Call for appointment.

CAR SEATS

SERVICE DESCRIPTION: Inspects and distributes infant and child safety seats to families. Educates caregivers and parents on how to properly install car seats.

ELIGIBILITY: Bay County residents. Must be unable to afford to receive car seat.

HOURS/AVAILABILITY: Call for dates and times.

APPLICATION: Referrals accepted or call for information.

BEACON OF HOPE

Street Address: 212 Morton Street Bay City, MI 48706

Phone(s): (989) 922-5433

BABY CLOTHING

MATERNITY CLOTHING

SERVICE DESCRIPTION: Provides crisis pregnancy services, maternity clothing and baby clothing.

ELIGIBILITY: Pregnant women and women with children from birth to 24 months.

HOURS/AVAILABILITY: 3 pm-7 pm, Tuesday & 11 am-3 pm, Thursday.

APPLICATION: Walk-ins accepted for first visit only.

DO-ALL CATS MEOW THRIFT SHOP

Street Address: 1465 W. Center Road Essexville, MI 48732

Phone(s): (989) 894-0764 Material Assistance Center
(989) 894-0712 Thrift Store

APPLIANCES, FURNITURE, HOUSEHOLD GOODS & CLOTHING MATERIAL ASSISTANCE CENTER

SERVICE DESCRIPTION: Provides material assistance to individuals in need, including clothing, furniture, appliances, household goods, and other items. Also offers items at discounted prices in resale shop.

ELIGIBILITY: Individuals in need.

HOURS: Availability of items based on donations. Call for information.

APPLICATION PROCESS: Agency referral required.

MATERIAL GOODS

SALVATION ARMY

Street Address: 401 Tenth Street Bay City, MI 48708

Phone(s): (989) 893-3041

CLOTHING

SERVICE DESCRIPTION: Provides clothing and coats for individuals in need.

ELIGIBILITY: Anyone with a proven need.

HOURS/AVAILABILITY: 9 am-12 noon & 12:30 pm-3:30 pm, Monday-Friday.

APPLICATION: Appointment required.

SOCIETY OF SAINT VINCENT DEPAUL - BAY COUNTY COUNCIL

Street Address: 523 Michigan Avenue Bay City, MI 48708-7930

Phone(s): (989) 893-5772

CLOTHING

SERVICE DESCRIPTION: Provides clothing, bedding/linens and other household items for families or individuals.

ELIGIBILITY: Families and individuals found to be in need.

HOURS/AVAILABILITY: 10 am-5 pm, Monday-Friday.

APPLICATION: Call for information.

TRANSPORTATION

AMERICAN CANCER SOCIETY - BAY AREA SERVICE CENTER

Street Address: 1480 West Center Road, Suite 1 Essexville, MI 48732

Phone(s): (989) 895-1730

MEDICAL TRANSPORTATION

SERVICE DESCRIPTION: Provides volunteer drivers who give free rides to cancer patients to and from treatments and doctor's appointments.

ELIGIBILITY: Must need transportation to cancer related appointment.

HOURS/AVAILABILITY: 8:30 am-5 pm, Monday-Friday.

APPLICATION: 24-hour notice is required.

BAY METROPOLITAN TRANSPORTATION AUTHORITY

Street Address: 1510 N. Johnson Street Bay City, MI 48708

Phone(s): (989) 894-2999 Route Information
(989) 894-0631 Dial-a-ride

BUS ROUTES

SERVICE DESCRIPTION: Provides regular, scheduled and fixed bus routes within Bay County.

HOURS/AVAILABILITY: 6:30 am-6:15 pm, Monday-Friday & 8 am-6:15 pm, Saturday.

APPLICATION: Wait at any safe location along bus routes.

FEES: Adults \$.80, students \$.60, seniors and disabled \$.40.

DIAL-A-RIDE

SERVICE DESCRIPTION: Provides countywide dial-a-ride services for senior citizens and the disabled with at least 24 hour and up to 7-day prior notice.

ELIGIBILITY: Seniors and individuals with disabilities.

HOURS/AVAILABILITY: 6:30 am-6:15 pm, Monday-Friday; 8 am-6:15 pm, Saturday.

APPLICATION: Call to schedule 24 hours to 7 days ahead.

FEES: \$1.00 per trip.

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2100 Bay County

MEDICAL TRANSPORTATION

SERVICE DESCRIPTION: Provides volunteer drivers who give free rides to Medicaid patients who have out of county medical appointments.

ELIGIBILITY: Must be on straight Medicaid and appointment must be out of Bay County. For individuals signed up with HMO's contact 800 # on your insurance card for medical transportation.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: 24-hour notice is required.

TRANSPORTATION

DISABILITY SERVICES RESOURCE CENTER

Street Address: 1820 North Trumbull Drive Bay City, MI 48708-5444

Phone(s): (989) 895-5444

MEDICAL TRANSPORTATION

SERVICE DESCRIPTION: Provides emergency fuel assistance for out of town medical appointments.

ELIGIBILITY: Bay County residents with disabilities who meet income guidelines.

HOURS/AVAILABILITY: 8:30 am-4:30 pm, Monday-Friday.

APPLICATION: Call for information.

MICHIGAN WORKS - BAY COUNTY

Street Address: 4061 N. Euclid Bay City, MI 48706

Phone(s): (989) 667-0500

CAR REPAIRS/INSURANCE/REGISTRATION

SERVICE DESCRIPTION: Assists employed individuals with the car insurance, registration and licenses, sales tax, title transfer, auto repair estimates, minor repairs, or other associated costs to make sure their vehicle can provide reliable transportation to and from their place of employment.

ELIGIBILITY: Must be receiving benefits from DHS and meet work, school, or other requirements.

HOURS/AVAILABILITY: 8 am-5 pm, Monday-Friday.

APPLICATION: Call for information.

MID MICHIGAN COMMUNITY ACTION AGENCY - BAY COUNTY

Street Address: 111 Washington Avenue Bay City, MI 48708

Phone(s): (989) 894-9060

CAR REPAIRS/INSURANCE/REGISTRATION

SERVICE DESCRIPTION: Assists employed individuals by providing insurance, registration and licenses, sales tax, title transfer, auto repair estimates, minor repairs, or other associated costs to make sure their vehicle can provide reliable transportation to and from their place of employment.

ELIGIBILITY: Must have minor children in the home, be at or below 200% of Federal Poverty Guidelines and be working 20 hours weekly.

HOURS/AVAILABILITY: 8:30 am-4:30 pm, Monday-Thursday; 8 am-4 pm, Friday.

APPLICATION: Appointment preferred, no referral necessary.

UTILITY ASSISTANCE

AMERICAN RED CROSS - EAST SHORELINE CHAPTER

Street Address: 228 Washington Avenue Bay City, MI 48708

Phone(s): (989) 892-1541

ELECTRIC/GAS/WATER BILL ASSISTANCE

SERVICE DESCRIPTION: Provides financial assistance for dental, medical, prescription, electric, gas, heating fuel, mortgage, rent, and water emergencies.

ELIGIBILITY: Must have income and the need for assistance must be due to circumstances out of the individuals/families control. Additional guidelines based on funding sources.

HOURS/AVAILABILITY: 8 am-5 pm, Monday-Friday.

APPLICATION: Call or walk-in.

DEPARTMENT OF HUMAN SERVICES

Street Address: 1399 W. Center Road Essexville, MI 48732

Phone(s): (989) 895-2100 Bay County

ELECTRIC/GAS/WATER BILL ASSISTANCE

STATE EMERGENCY RELIEF

SERVICE DESCRIPTION: Assists with emergency needs including shut-off notices, evictions, emergency repairs, and other essential needs when an emergency arises.

ELIGIBILITY: All ages, based on income. Residency is not required.

HOURS/AVAILABILITY: 7:30 am-12 noon & 1 pm-5 pm, Monday-Friday.

APPLICATION: Application required.

MICHIGAN VETERANS TRUST FUND - BAY CITY COMMITTEE

Street Address: 515 Center Avenue, Suite 201 Bay City, MI 48708

Phone(s): (989) 895-4189

ELECTRIC/GAS/WATER BILL ASSISTANCE

SERVICE DESCRIPTION: Provides temporary financial assistance for emergencies or hardships for eligible veterans and their families, residing in Bay County.

ELIGIBILITY: Veterans discharged with at least 180 days of active wartime service who reside in Bay County.

HOURS/AVAILABILITY: 9-11 am, Monday, Tuesday, Thursday, & Friday. Closed Wednesday.

APPLICATION: Walk in only. Referrals from other organizations accepted. Must have discharge of DD-214 before application will be taken.

MID MICHIGAN COMMUNITY ACTION AGENCY - BAY COUNTY

Street Address: 111 Washington Avenue Bay City, MI 48708

Phone(s): (989) 894-9060

ELECTRIC/GAS/WATER BILL ASSISTANCE

SERVICE DESCRIPTION: Assists with home heating deliverables including: LP gas, fuel oil, firewood, coal, etc. Also assists with electric, natural gas, and water shut-off notices.

ELIGIBILITY: Varies based on funding source.

HOURS/AVAILABILITY: 8 am-4:30 pm, Monday-Thursday and 8 am-4 pm, Friday.

APPLICATION: Appointment preferred, no referral necessary.

UTILITY ASSISTANCE

PINCONNING AREA EMERGENCY FOOD PANTRY

Street Address: Pinconning

Mail Address: P.O. Box 893 Pinconning, MI 48650

Phone(s): (989) 879-4428 Other Assistance

ELECTRIC/GAS/WATER BILL ASSISTANCE

SERVICE DESCRIPTION: Assists with utilities including gas, electric, water, and heating fuel.

ELIGIBILITY: Must reside in Pinconning Area.

HOURS: Varies.

APPLICATION PROCESS: Call for appointment.

SALVATION ARMY

Street Address: 401 Tenth Street Bay City, MI 48708

Phone(s): (989) 893-3041

ELECTRIC/GAS/WATER BILL ASSISTANCE

SERVICE DESCRIPTION: Provides emergency assistance with electric, gas, heating fuel, and water bills in special circumstances. Also provides temporary emergency assistance with rent, deposit, and mortgage payment.

ELIGIBILITY: Eligibility based on income. Must have shut-off or eviction notice.

HOURS/AVAILABILITY: 9 am-12 noon & 12:30-3:30 pm, Monday-Friday.

APPLICATION: Appointment required.

SOCIETY OF SAINT VINCENT DEPAUL - BAY COUNTY COUNCIL

Street Address: 523 Michigan Avenue Bay City, MI 48708-7930

Phone(s): (989) 893-5772

ELECTRIC/GAS/WATER BILL ASSISTANCE

SERVICE DESCRIPTION: Provides emergency shelter and utility assistance on a temporary basis.

ELIGIBILITY: Families and individuals found to be in need.

HOURS/AVAILABILITY: 10 am-5 pm, Monday-Friday.

APPLICATION: Call for information.

UNITED WAY OF BAY COUNTY

Street Address: 909 Washington Avenue Bay City, MI 48708-5722

Mail Address: P.O. Box 602 Bay City, MI 48707

Phone(s): (989) 893-7508

ELECTRIC/GAS/WATER BILL ASSISTANCE

AFL-CIO FIRST CALL FOR HELP

SERVICE DESCRIPTION: Provides direct prescription and utility assistance, case management and information and referral services.

ELIGIBILITY: No restrictions.

HOURS/AVAILABILITY: Available 24 hours, 7 days by pager.

APPLICATION: Call, walk-in, or page.
